

# Capricorn Citizen Advocacy

## LOYALTY TO PROTÉGÉ POLICY

<b>Policy number:</b>	<b>3.1.3</b>	<b>Approved by Management Committee:</b>	28 <sup>th</sup> February 2017
<b>Version:</b>	<b>2.0</b>	<b>Signed off by Executive:</b>	28 <sup>th</sup> February 2017
<b>Responsible person:</b>	<b>Coordinator</b>	<b>Scheduled Review Date:</b>	28 <sup>th</sup> February 2020

### **Purpose**

Capricorn Citizen Advocacy strongly aligns itself with the principle of loyalty to the protégé, and considers it essential that the advocate strives to see situations from the protégé's perspective, and act at all times in the best interest of the protégé.

### **Policy**

#### **Primary Focus of Advocates**

In all of its contact with advocates, including recruitment, training and support, follow up, and any other assistance to advocates, office staff will rigorously emphasise the importance of loyalty to the protégé, as opposed to any perceived need for loyalty to the Citizen Advocacy office.

Capricorn Citizen Advocacy staff will not ask for or give the impression that it is expected that advocates need to report in regularly, or at any particular time or for any particular purpose, nor will advocates ever be given the impression that they are volunteers to the Citizen Advocacy office, to service providers, or to a protégé's family.

#### **Orientation of New Advocates**

Capricorn Citizen Advocacy staff will ensure that loyalty to the protégé is specifically structured into advocate orientation sessions, and that the principle is revisited with advocates at all appropriate times. Advocates will be oriented to the fact that they have been recruited to be matched with one protégé, and whilst support will be forthcoming on a regular basis from the CA office, they shall be independent in all respects of the Capricorn Citizen Advocacy office.

All literature developed for either internal or external purposes shall at appropriate times, emphasise the principle of loyalty to the protégé, and fully explain the meaning and implementation of this principle.

Any written documentation between the advocate and the Capricorn Citizen Advocacy office staff will ensure that the principle of loyalty to the protégé is emphasised.

**Support and Follow up of Matches by Office**

From time to time, Capricorn Citizen Advocacy office staff will attempt to assess the practice of advocates in respect of their loyalty to the protégé. This will usually occur during follow up and support activities, especially where the advocate reports instrumental action on behalf of the protégé.

**Related Documents**

- 3.0.1 Advocate Independence Policy
- 3.2.1 Meeting Individual Needs Policy
- 3.1.2 Recruitment of Protégés Policy
- 3.1.2.1 Recruitment of Protégés Procedure
- 3.2.2 Policy for Evaluating the Effectiveness of Each Match

- Annual Protégé Recruitment Plan
- Annual Advocate Recruitment Plan
- Advocate Orientation Process

**References**

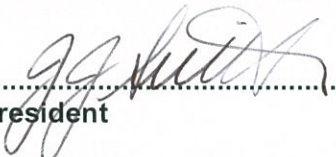
*Principles of Citizen Advocacy as outlined in John O'Brien and Wolf Wolfensberger, Standards for Citizen Advocacy Program Evaluation (CAPE) (1988)*

**Ratification**

This statement was adopted by Capricorn Citizen Advocacy's Management Committee at its meeting held on:

28 / 02 / 2017.  
(Date)

SIGNED:

  
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President

SIGNED:

  
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Secretary

28 / 2 / 17  
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